

Siyaphumelela we succeed

Launching the Siyaphumelela 2.0 Network





The Kresge Foundation's Commitment to Siyaphumelela

Bill Moses

THE KRESGE FOUNDATION

Background

- US domestic grantmaker focused on improving the lives of people with low incomes who live in cities
- Main strategies Pathways to University, Capacity Building and Urban Higher Education Ecosystems
- 3 Kresge's only international grantmaking is in South Africa

Kresge's work in South Africa



Capital Projects



Advancement



Siyaphumelela

Siyaphumelela

"The Doors of Learning and Culture Shall be Opened!"

2

Past five Years

- Helped to re-set the national agenda around student success
- Built strong partnerships with DHET, CHE and USAf
- Seen universities undertake reforms and innovations
- Seen non-Siyaphumelela universities adopt techniques pioneered by grantee
- Seen Siyaphumelela cited in the 2020 Educause Horizon Report

The meaning of Student Success

- While good data and decision-making are at the heart of Siyaphumelela, data is only a tool
- 2 Siyaphumelela is also **not just about** teaching and learning
- Together, we seek to
 - Expand the use of evidence-based outcomes
 - Elevate and disseminate effective student success methods
 - Increase student attainment in minimum and minimum+1
 - Diminish racial equity gaps
 - Support systemic changes within the South African

Other Grantees and Partner



- Achieving the dream
- University Innovation Alliance

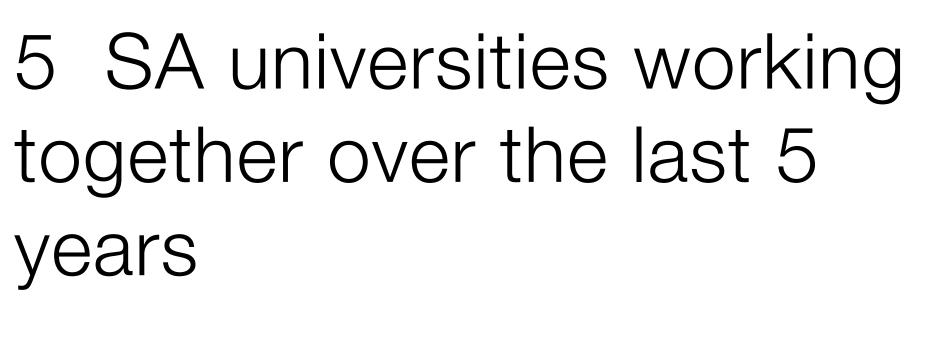


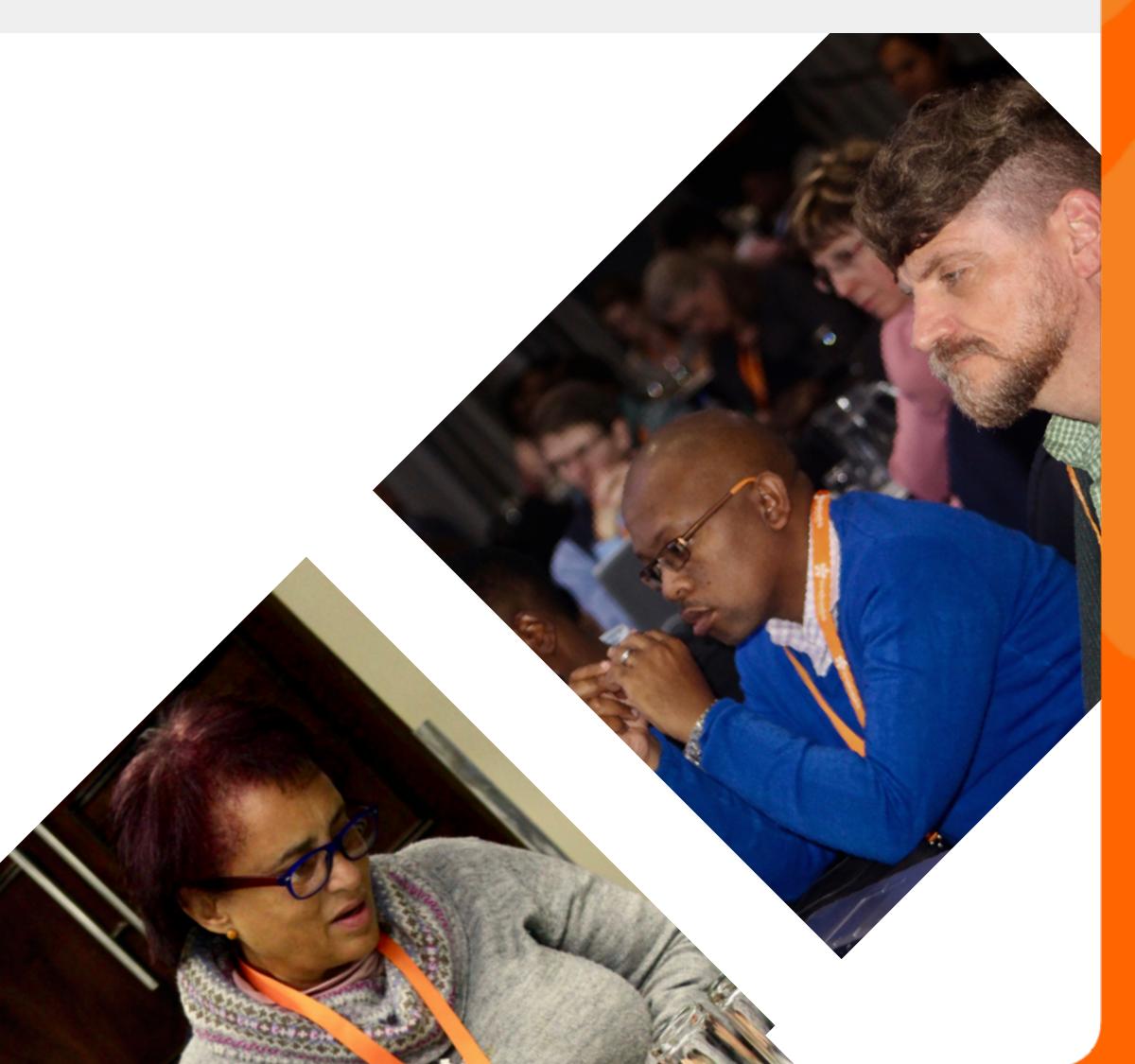
- Siyaphambili project (SALDRU, UCT)
- Council on Higher Education (CHE)
- Universities South Africa (USAf)
- Department of Higher Education (DHET)

Siyaphumelela 2.0 Network Jenny Glennie



Siyaphumelela One

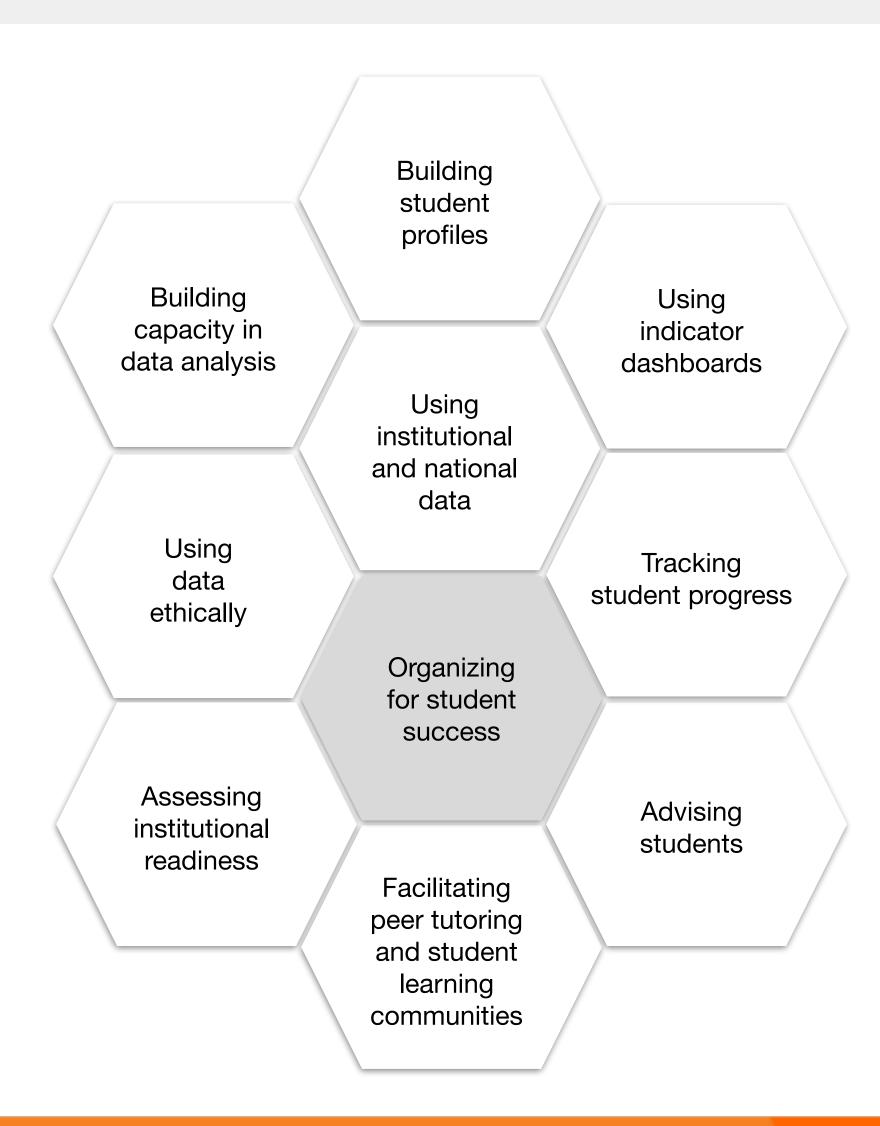




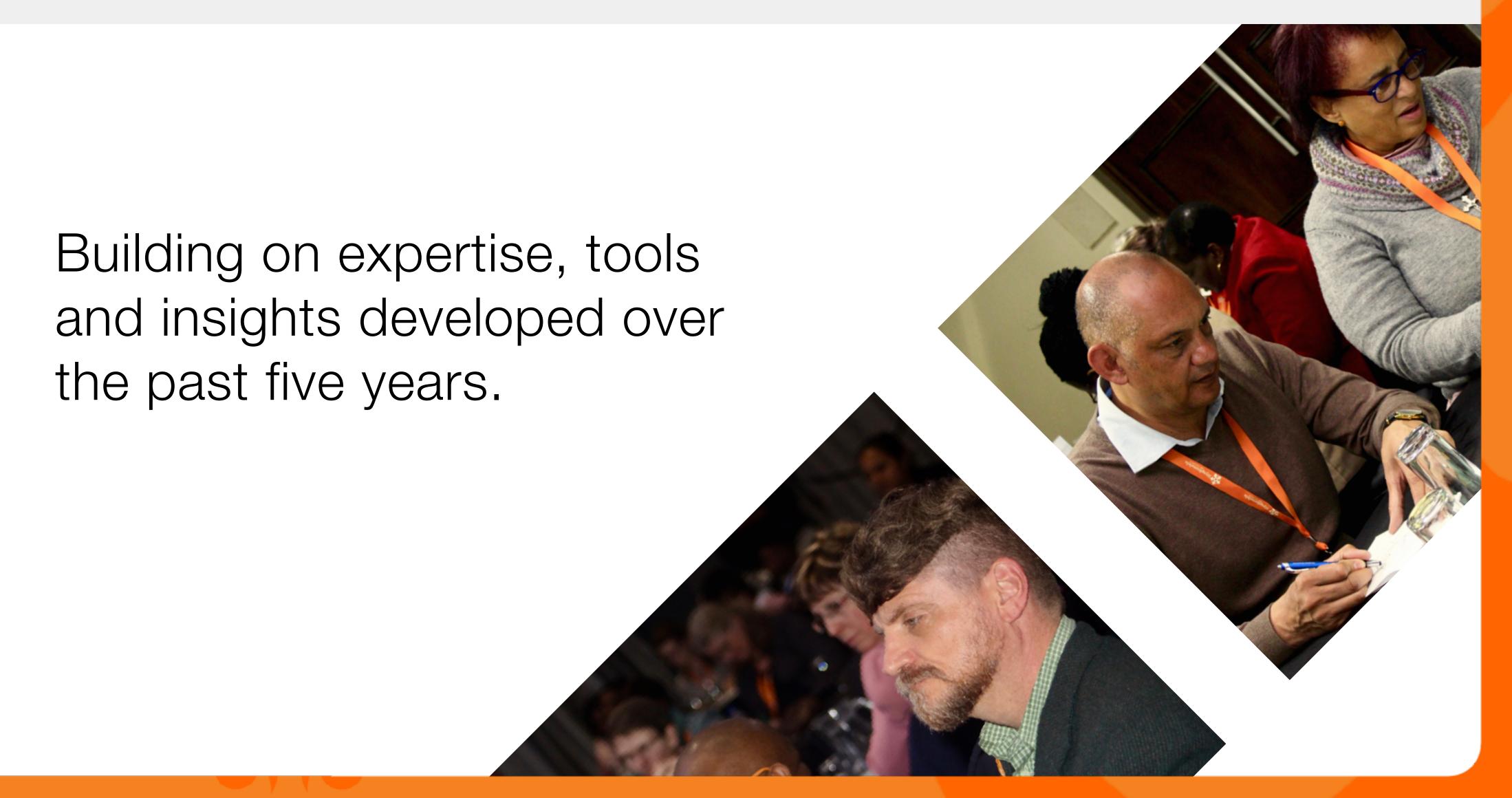
Siyaphumelela One - Ecosystem



Siyaphumelela One - Focus Areas



Siyaphumelela Network 2.0

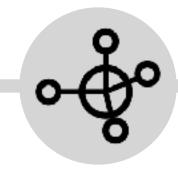


Using the following principles

- Informed by a social justice agenda of access, inclusion and success
- 2 Student success defined in a holistic manner to include graduate attributes and employability
- 3 Students no longer labelled as at risk students or underprepared students
- Committed to sharing experience and expertise across the system



Concept

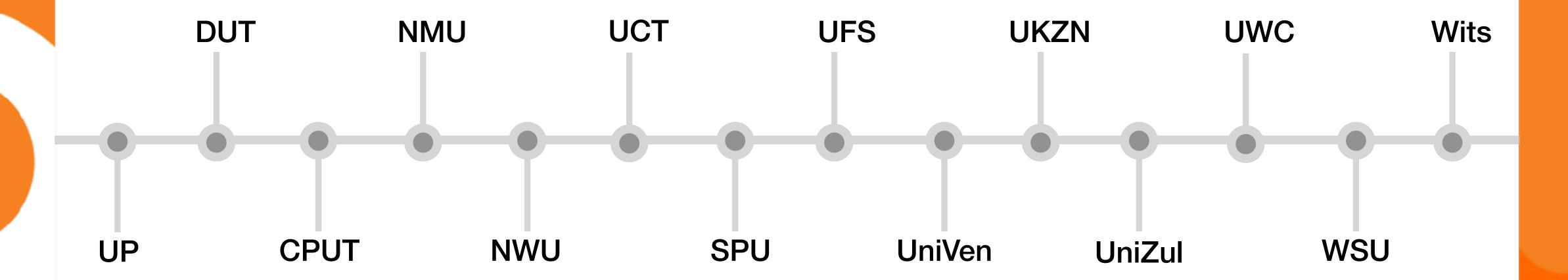


A system to provide support student success at **all** Higher Education Institutions

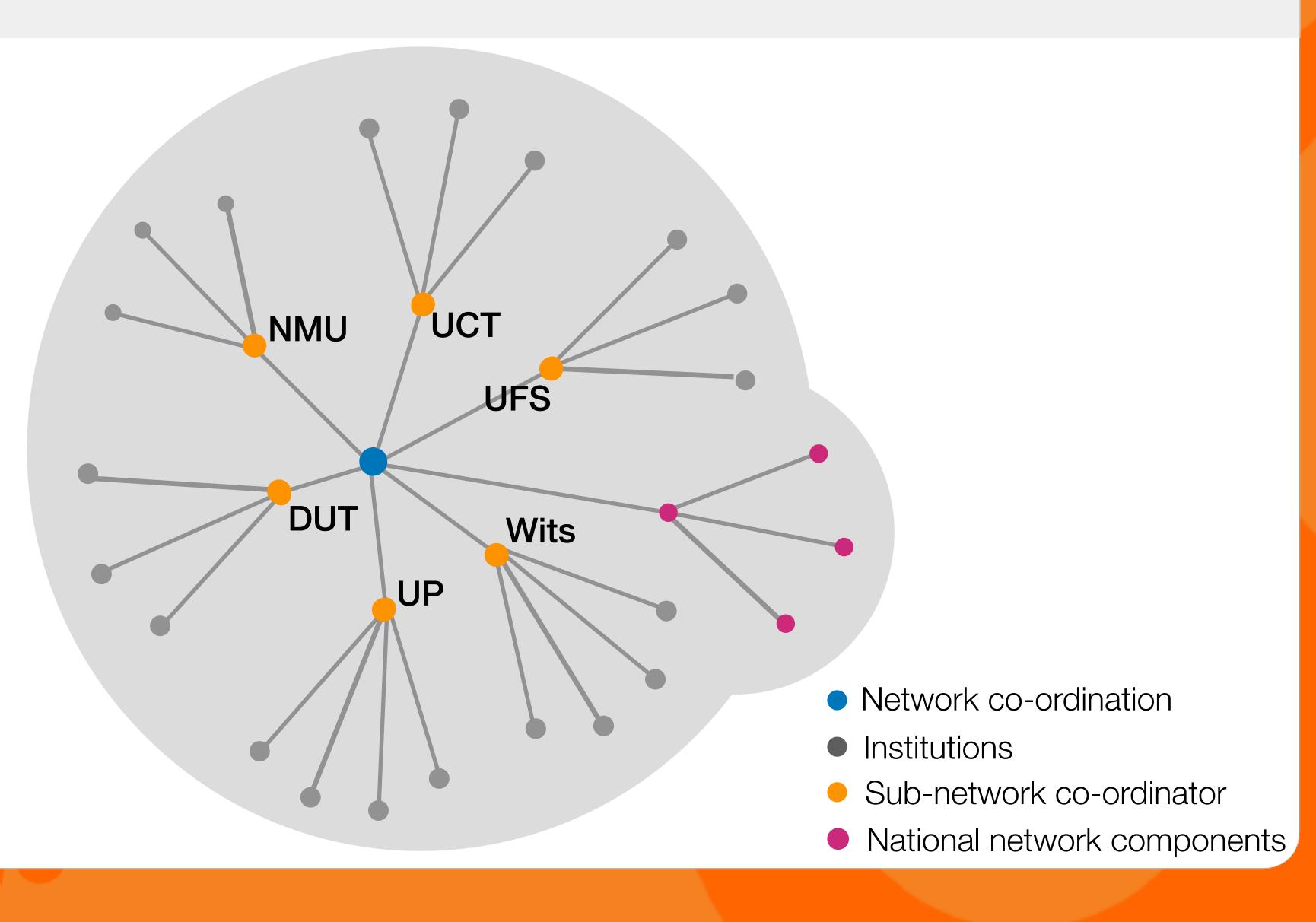


Two components: regional and national networks and integrated services

Active Members



Active Members



Immediate Services

- Six South African coaches supported by three Achieving the Dream coaches
- 2 Institutional Capacity Assessment Tool available online
- 3 Know your data three part webinar nearly ready
- 4 Ethics webinar in development drawing on framework developed in Siyaphumelela One

Partner Services (next six months)

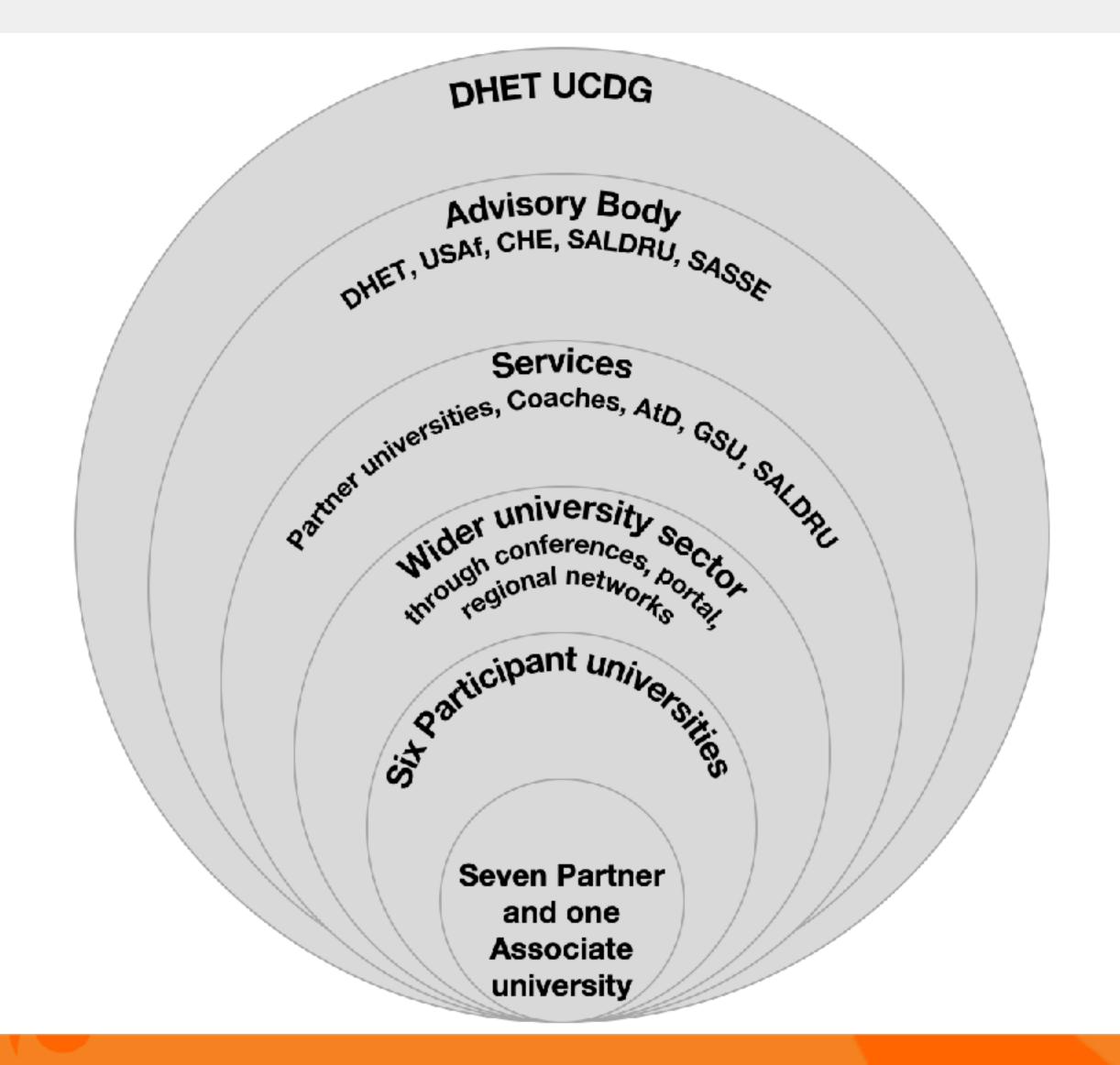
1 Development of Development of Academic Advisors

- Overview of and introduction to the use of Design Thinking to leverage diversity and unlock our natural creative capacity.
- The Participation in the South African Survey of Student Engagement that to improving teaching and learning
- Diagnostic testing approaches in the Covid era to better understand the knowledge and skills of new students

National Services

- Development of **National Student Success Data Warehouse**Under DHET auspices, university system, institution and individual anonymised data
- 2 Siyaphambili
 Tracking the attainment of the PSET system

Siyaphumelela 2.0 Network - Ecosystem



Department of Higher Education & Training Whitty Green



Durban University of Technology

Nicky Muller and Team



DURBAN UNIVERSITY OF TECHNOLOGY

INYUVESI YASETHEKWINI YEZOBUCHWEPHESHE

www.dut.ac.za

Nelson Mandela University

Charles Sheppard



UNIVERSITY

Institutional Activities

1

Siyaphumelela Phase 1

- Strongly promoted small group learning and has put Supplemental Instruction, tutorials and practicals, mentoring sessions and small group experiential learning outside of the classroom in place.
- Early warning system RADAR
- Piloted academic advising and student success coaching.
- Increased use of data to support student success initiatives.

2

Siyaphumelela Network 2.0

- Further development of RADAR into a comprehensive Student Success
 Database Caroline Davis
- Expanding the development of Open Education materials and influencers – Gino Fransman
- Development of a comprehensive First-year Success (including First-year experience) programme Duncan Estrais
- Expansion and further development of beyond the Classroom
 Leadership Project Kim-Marie Elliot

Network Services

1

Siyaphumelela Phase 1

- Rolling out academic advising and student success coaching across all faculties – Dave Jenkings
- Initiate a multi-dimensional joint research project to identify challenges experienced by students in high-risk modules and explore what combination of interventions could improve student success – Dave Jenkings leading the team

2

Siyaphumelela Network 2.0

- Know your data Charles Sheppard and Elizabeth Booi (UWC)
- Introductory and Advanced Supplemental Instruction training Liesl Smith
- Lessons learnt from developing an early warning, monitoring and tracking system
 Lynn Biggs and Dierdre Els
- Beyond the Classroom Leadership programme Kim-Marie Elliot
- Open Education Resources Gino Fransman

Key Staff Members



Prof Cheryl Foxcroft

DVC: Learning and Teaching

Sponsor



Dave Jenkings Programme Co-Leader



Charles Sheppard
Programme Co-Leader



Gino Fransman OER programme



Liesl Smith SI programme



Kim-Marie Elliott Beyond the Classroom



Duncan Estrais FYE programme

University of Cape Town

Riashna Sithaldeen



Institutional Activities

- Put in place governance and structural requirements of the grant
 - Understand student success @UCT and develop ways to measure progress
 Compile key data on student, course, programme and degree progression
 - Compile key data on student, course, programme and degree progression rates
 - Compile key data on student engagement and the student experience
 - Unpack undergraduate-postgraduate progression
 - Strengthen institutional data analytics capacity

 Develop institutionally standardised but adaptable data ar
 - Develop institutionally standardised but adaptable data analytics methodologies
 - Develop data democratizing tools (dashboards) for all users
- 4 Advocate for cultural change towards data driven decision making

Network Services

Diagnostic assessments: assessing strengths and weaknesses of the tool to inform the development of wrap around support

2 Developing a design and innovation mindset for higher education

3 Developing Careers Services

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2 Developing a design and innovation mindset for higher education

3 Developing Careers Services

Key Staff Members



Associate Prof Lis Lange DVC Teaching and Learning



Associate Prof Prof Alan Cliff
Dean CHED



Dr Riashna Sithaldeen
Deputy Director ADP
Project Lead Siyaphumelela



Amanda Barratt
Service Development
Project co-ordinator



Professor Suellen Shay
Project Lead Data Analytics for
Student Success

University of Free State

Francois Strydom



Institutional Activities - Four Flagship Projects

Tshehetsa tracking project

2 Data analytics

3 Advising with technology

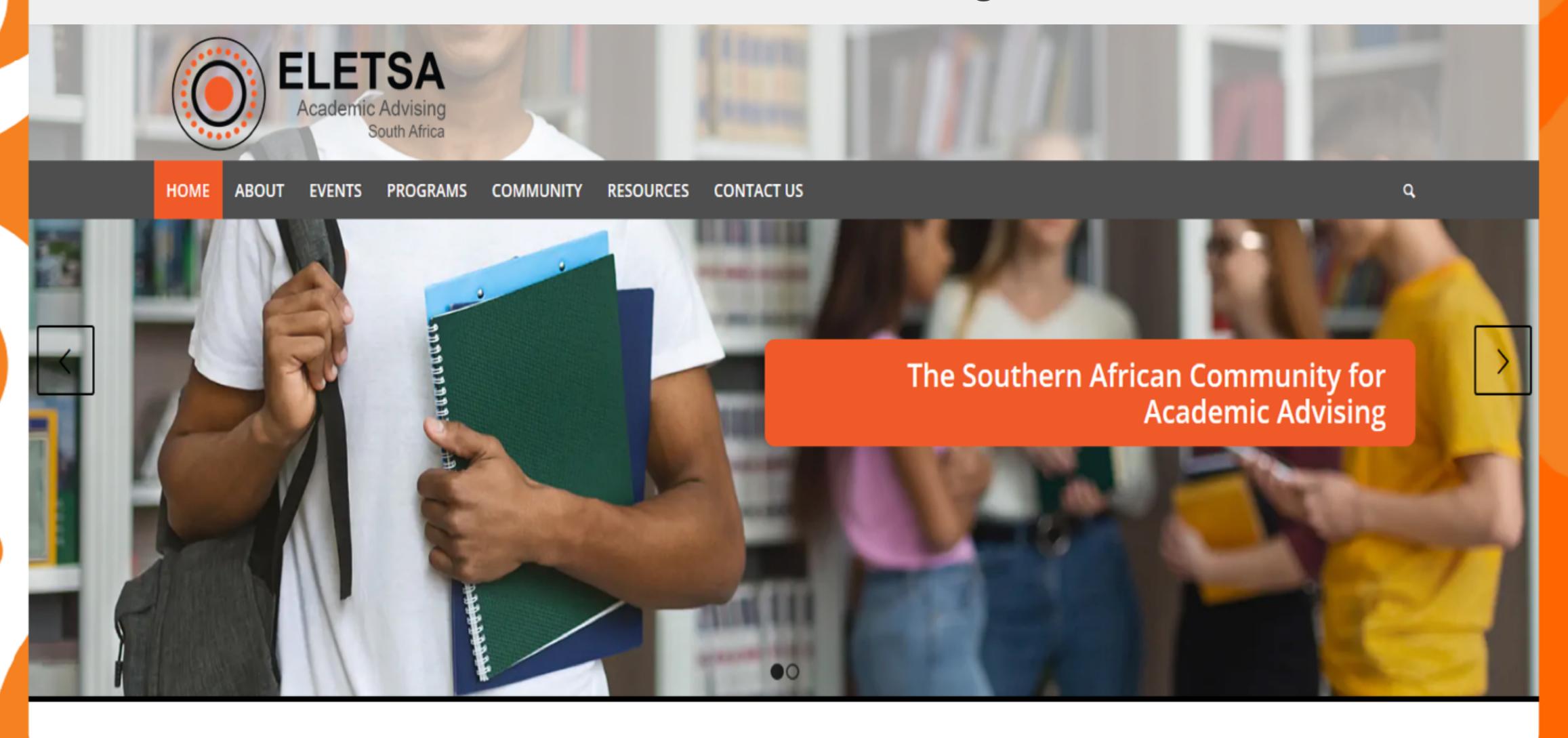
4 Student success infrastructure

Network Services

Students' Access to and Use of Learning Materials (SAULM) survey - 2020

- 2 SASSE administration 2021 and 2022
- 3 Academic advising training (biannual)
- 4 Regional Student Success Forum
- 5 First Year Experience work-stream

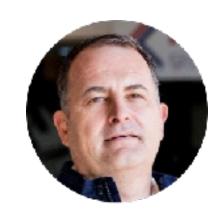
Academic Advising



What advising means to students...

"Thank you so much Ninette if it wasn't for you I would have dropped out, deregistered, or even committed suicide during this pandemic. I wanted to say that I have passed all my modules with distinctions, all thanks to you. Even after all the difficulties of learning I have experienced during this period. Please continue your great work to others (you were truly meant for this job) and God bless you."

Received: 24 August 2020



Prof Francois Strydom
Director CTL
Siyaphumelela Project Lead



Dr Sonja Loots Siyaphumelela Co-Lead Researcher



Ms Jodine van Wyk Project Manager



Mr Rohan Posthumus Data analyst

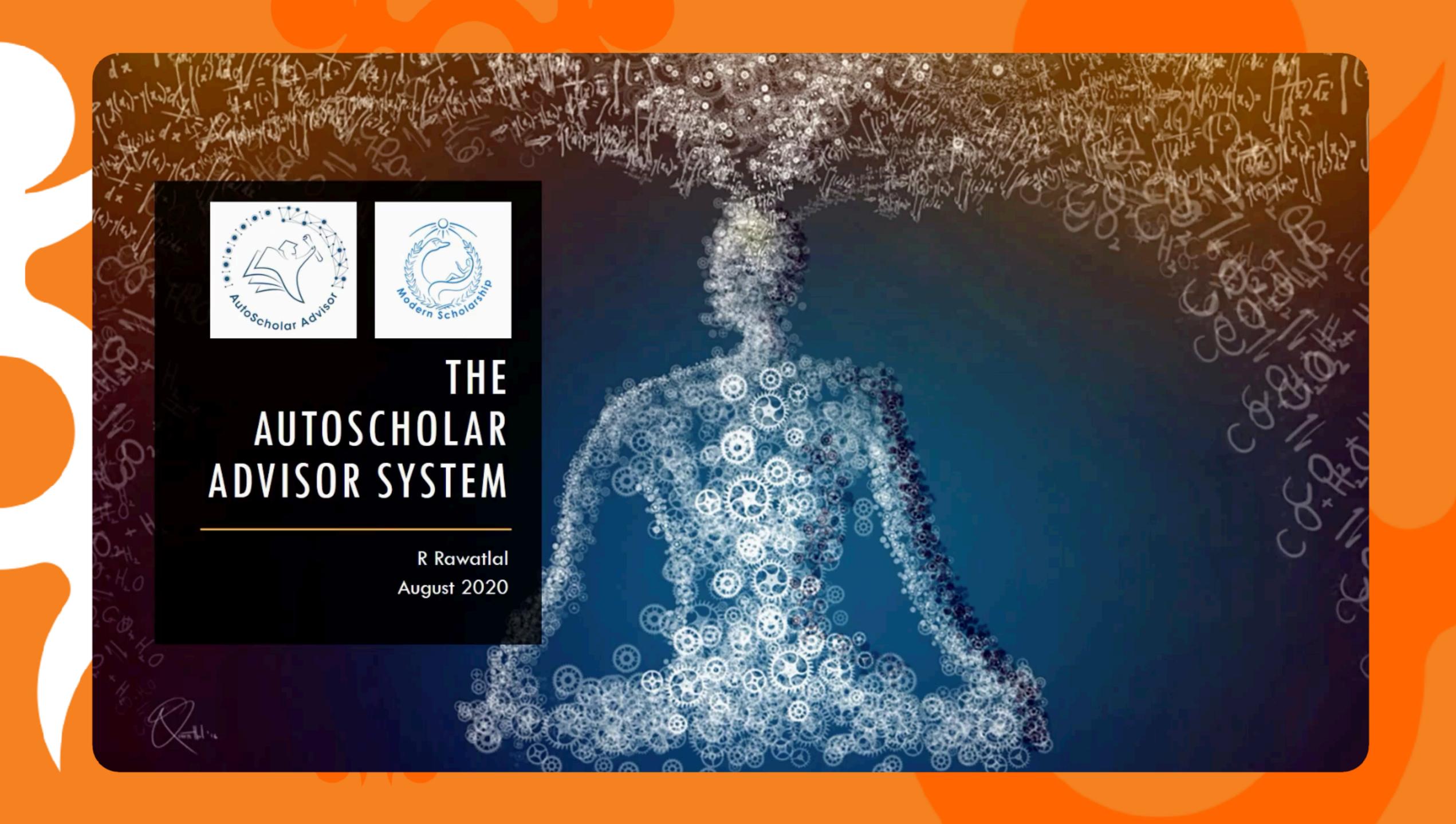


Ms Gugu Tiroyabone Head Academic Advising

University of KwaZulu-Natal

Rubby Dhunpath and Randhir Rawatlal





University of the Western Cape Subethra Pather





Institutional Activities

Use of data analytics to develop evidence-driven student success initiatives

Strengthen the Business Intelligence capacity and capabilities

- 2 Use Learning Analytics to enhance student support Interventions
- 3 Develop curriculum and other support interventions

Institutional Activities

UWC Student Retention and Success Framework







Selection, Placement, Advising,

Orientation, Mentor & Support

Later Years: Current student

Support, Social & Academic

Engagement & Retention

Support, transition & **Graduate Attributes**

UWC Caring & Inclusive Environment



Graduate Ready: Current Student

> through their academic journey:

guides:

Recruiting & Shaping

Pre-UWC

UWC Academic Learning & Teaching Environment

Learning & Teaching

- Curriculum
- Assessment
- Flexible Learning
- Resources
- Student responsibility

Tracking & Monitoring

- **Early Warning system**
- **Graduate Tracking**
- **Cohort Studies**
- Data Analytics

Review & Evaluation

- **Academic Review**
- **Programme Review**
- **Curriculum Review**
- Academic Rules & Policies

Infrastructure

- Physical Space
- Information & Communications Technologies
- Administrative systems & staff

UWC Academic & Social Supportive Environment

Financial

- Student Fees
- Food security
- Living conditions
- Commuting
- Access to healthcare

Well-being

- Mental & physical health
- Personal growth
- Counselling services
- Career planning
- Safety & Security

Academic

- Extended curriculum
- Tutoring
- First year experience
- Mentoring
- Induction & Orientation

Institution: Target student retention, progression & engagement using institutional resources.

UNIVERSITY of the WESTERN CAPE

The Student Walk:

Connect students

Partnerships: Integrate academic learning and student support resources

Future Network Services

Integrated Mental Health and Wellness work-stream

2 First Year Experience work-stream



Prof Vivienne Lawack DVC: Academic



Institutional Planner and Executive Prof Pamela Dube
Advisor to the Vice-Chancellor DVC: Student Development & Support



Dr Vanessa Brown Director: Academic Planning



Dr Subethra Pather
Acting Director: Learning,
Teaching & Student Success



Laetitia Permall
Director: Student Support
Services



Ms Elizabeth Booi Business Intelligence Data Architect

University of the Witwatersrand Mxolisi Masango



Institutional Activities - Three Flagship Projects

- Develop and implement an early warning or pre-screening system for Mental Health Burden, namely Anxiety, Depression and Suicidal Ideation, among students
- 2 Implement the newly developed Wits Institutional Framework for Student Success
- 3 Enhance capacity in Institutional Research and Data Analytics

Network Services

- Developing an institution-specific integrated framework for holistic student success
- 2 Design and Implementation of various Institutional Research System, for example, Student Biographical Questionnaire
- Data Warehouse and Data Quality Platforms for integrated and quality assured platform
- Training on Artificial Intelligence for developing machine-learning models, including persistence modelling
- Planning and Monitoring to support integrated planning to enable the monitoring of student outcome



Prof Ruksana Osman DVC Academic



Dr Mxolisi Masango Project Leader Head Analytics and Institutional Research



Prof Diane Grayson Senior Director Academic Affairs



Mr Kevin McLoughlin Head Business Intelligence Services



Mr Jerome September Dean of Student Affairs



Dr Ryan Wagner Epidemiologist, MRC/Wits Agincourt, Wits School of Public Health



Ms Fezile Mdluli Institutional Researcher Analytics and Institutional Research



Ms Lerato Makuapane Project Coordinator Analytics and Institutional Research

Ms Anne Lunsky Head Counselling and Careers Development Role of the Coaches in Siyaphumelela



Dr Jan Lydon Achieving the Dream



Bala Pillay



Ermien van Pletzen



Delysia Timm



Nthabiseng Ogude



Elizabeth Booi



Wendy Kilfoil

Discussion



Thank you